



Sureway

Payments
The Standard Gateway

CERTIFICATION AND GO-LIVE

Ready for your first merchant

The scenarios a connector passes before a merchant goes live,
and the checklist that gets them there.



CERTIFICATION

How certification works

Before a platform's first merchant goes live, its connector runs the scenarios below in the sandbox with a Sureway engineer. Most are tests your connector already has. Each scenario has a test trigger in your chosen format, shared with your team when sandbox access is set up.

SCENARIOS

Certification scenarios

Scenario	What it confirms	Passed
Clean approval	The request is well-formed and your platform records the Sureway transaction ID against the charge.	☐
Rebill with stored-credential fields	A merchant-initiated (MIT) rebill carries the stored-credential fields, and your platform stores the network transaction ID returned on the first charge.	☐
Charge a stored card by token	A rebill sent with a token from the Sureway vault is approved, and no card number passes through your platform.	☐
Soft decline	The decline comes back with the issuer's response code, and your retry and dunning rules decide what happens next.	☐
Hard decline	Your platform treats the decline as final and does not retry.	☐
Refund, full and partial	The refund lands against the Sureway transaction ID of the original charge.	☐
Void	A void before batch settlement behaves as your connector expects for the chosen format.	☐
Duplicate resend	A resend within the duplicate window returns the original result and creates no second charge.	☐
Unsupported operation	An operation outside the accepted list returns a not-supported response in the format's own error style.	☐
Unknown response code	Your platform's handling of an unexpected code is tested.	☐
Gateway unavailable	Your connector receives a standard gateway error and your existing rules for an unavailable gateway apply.	☐
Credential rotation	A rotated Sureway API key works without a connector change.	☐

Go-live checklist

Platform

Item	Detail	Done
Connector in production	The Sureway entry is on your gateway list in production, with its credential fields.	☐
Transaction ID stored	Your platform stores the Sureway transaction ID against each charge, for refunds, voids and disputes.	☐
Tokens stored	Your platform stores Sureway tokens for stored cards. Card numbers stay in the Sureway vault.	☐
Stored-credential fields	Rebills carry the stored-credential fields and the network transaction ID from the first charge.	☐
Support path	Your support team knows how to reach Sureway and quotes the transaction ID.	☐

First merchant

Item	Detail	Done
Onboarding	The merchant is onboarded with Sureway and their merchant account is confirmed.	☐
API credentials	Issued by Sureway and entered on your platform.	☐
Stored cards	Existing stored cards are kept or migrated, as the merchant chose.	☐
Verification charge	A small authorization has passed.	☐

Sign-off

Platform engineering lead · name and date

Sureway integrations engineer · name and date

Ready to schedule certification?

Your Sureway contact sets up sandbox access and walks through the scenarios with your team. Write to **contact@[domain-tbd]**.